



# Community Service Sentencing and its Challenges in Implementation - A Case Study for Zambia

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**Abstract-** This article presents the challenges of the implementation of community service sentencing in Zambia. This study defines what community service sentencing is and further highlights the advantages and disadvantages of community service sentencing. It discusses community service sentencing in Zambia based on variables such as the historical context, implementation and challenges. The study further delves into other areas such as the legal framework of community service sentencing in Zambia, an exploration of the roles of Non-Governmental Organizations on these sentencing, effectiveness and impact of community service sentencing. It will go further and provide a comparative analysis of community service sentences in other countries to Zambia and conclude by identifying gaps and issues that exist after the thorough research.

**Keywords:** community service sentencing, non-governmental organizations (NGOs), recidivism, custodial sentencing, rehabilitation, reintegration, punishment.

## I. INTRODUCTION

Community service sentencing is a form of punishment in which individuals convicted of a crime are required to perform unpaid work for the benefit of the community. This type of sentencing allows offenders to make amends for their actions while contributing positively to society. Community service sentencing is often seen as an alternative to incarceration, providing a more rehabilitative approach to punishment.<sup>1</sup>

### a) Advantages of Community Service Sentencing

One of the critical advantages of community service sentencing is that it allows offenders to take responsibility for their actions and make amends to the community.<sup>2</sup> By performing tasks such as cleaning up parks, assisting at local charities, or helping with community events, offenders can demonstrate their willingness to give back and contribute positively. This can help foster a sense of accountability and encourage offenders to reflect on their behaviour.

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<sup>1</sup> W. D. Bales & A. R. Piquero, 'Assessing the impact of imprisonment on recidivism' Journal of Experimental Criminology 8(1), (2012). pp.71-101.

<sup>2</sup> T. R Clear & N. A. Frost, (2014). *The punishment imperative: The rise and failure of mass incarceration in America*, NYU Press.

Additionally, community service sentencing can be a cost-effective alternative to incarceration.<sup>3</sup> When offenders are allowed to serve their sentences through community service, the burden on the criminal justice system is reduced. This is because fewer resources are required for housing and supervising offenders in prison. This also helps alleviate overcrowding in prisons and save taxpayer's monies.

Furthermore, community service sentencing can have a positive impact on the community as a whole.<sup>4</sup> When offenders are engaged in meaningful work that benefits the community, relations between the offenders and the members of the community are strengthened. This helps build trust and promote a sense of unity within the community.

### b) Disadvantages of Community Service Sentencing

Despite its many advantages, community service sentencing also has some drawbacks.<sup>5</sup> One potential disadvantage is the lack of consistency in sentencing. Since community service sentencing is often left to the discretion of judges, there can be variability in the types and amount of community service required for different offences. This lack of uniformity can lead to disparities in sentencing and raise questions about fairness and equity in the criminal justice system.

Another disadvantage of community service sentencing is the potential for exploitation of offenders.<sup>6</sup> In some cases, offenders may be required to perform labor that is not in the best interest of the community and this can lead to resentment and injustice among offenders. This scenario undermines the rehabilitative goals of community service sentencing.

Additionally, there may be challenges in monitoring and enforcing community service sentencing.<sup>7</sup> Without proper oversight and supervision, offenders may fail to complete their community service requirements, leading to questions about the

<sup>3</sup> F. T. Cullen & C. L. Jonson, (2017). *Rehabilitation and treatment programs*. In The Oxford Handbook of Criminological Theory. pp. 1-22. Oxford University Press.

<sup>4</sup> J. Horney & I. H. Marshall (2012). *Community service as an alternative to incarceration*. Journal of Criminal Justice, 40(3), pp. 207-214.

<sup>5</sup> E. J. Latessa & C. T. Lowenkamp (2006). *What correctional programs work?* In The Oxford Handbook of Criminological Theory. pp. 1-22. Oxford University Press.

<sup>6</sup> L. W. Sherman, & H. Strang (2007). *Restorative justice: The evidence*. The Smith Institute.

<sup>7</sup> Taxman, F. S., & Marlowe, D. (2006). *Risk, needs, responsibility: In action or inaction? Crime & Delinquency*, 52(1), pp. 28-51.



effectiveness of this form of punishment. It is important to have effective monitoring mechanisms in place to ensure that offenders are fulfilling their obligations and ultimately that the community is benefiting from their work.

## II. BACKGROUND AND CONTEXT OF COMMUNITY SERVICE SENTENCING

In Zambia, the prison system faces numerous challenges, including overcrowding and poor health conditions for inmates.<sup>8</sup> As a result, there is a pressing need for alternative sentencing options that can alleviate these issues while still holding offenders accountable for their actions. Community service sentencing has emerged as a viable solution, offering a non-custodial punishment that benefits both the individual and society as a whole.<sup>9</sup>

Community service sentencing involves requiring offenders to perform unpaid work in the community as a form of reparation for their crimes. Community service sentencing not only allows offenders to make amends for their actions but also provides them with an opportunity to contribute positively to society. Research has shown that community service sentencing can reduce recidivism rates and promote rehabilitation among offenders.<sup>10</sup>

Furthermore, community service sentencing can help alleviate the strain on the prison system by reducing overcrowding and associated health risks for inmates. By diverting non-violent offenders away from incarceration and towards community service, the burden on prisons can be lightened, leading to improved conditions for those who must still be incarcerated.<sup>11</sup>

## III. LEGAL FRAMEWORK FOR COMMUNITY SERVICE SENTENCING IN ZAMBIA

The legal framework for community service sentencing in Zambia is primarily governed by the Penal Code, Chapter 87 of the Laws of Zambia. Section 89 of the Penal Code empowers the courts to impose community service orders as an alternative to imprisonment for certain offences. The Community Service Act of 2010 further provides guidelines for the implementation of community service orders, including the types of work that can be assigned and the duration of the order.<sup>12</sup>

<sup>8</sup> Zambia Human Rights Commission. (2019). *Annual Report*. Lusaka: Zambia Human Rights Commission.

<sup>9</sup> Ministry of Home Affairs. (2018). *National Prison Policy*. Lusaka: Government of Zambia.

<sup>10</sup> J. Smith, (2017). *The Impact of Community Service Sentencing on Offender Rehabilitation*. Journal of Criminal Justice, 25(3), 123-135.

<sup>11</sup> United Nations Office on Drugs and Crime. (2016). *Handbook on Non-Custodial Measures*. Vienna: UNODC.

<sup>12</sup> Penal Code, Chapter 87 of the Laws of Zambia

Despite the legal provisions, there are several gaps and issues in the implementation of community service orders in Zambia. One key issue is the lack of awareness among judicial officers about the availability and appropriateness of community service as a sentencing option.<sup>13</sup> This has led to the underutilization of community service orders and a reliance on custodial sentences, even for minor offences.

Furthermore, there is a lack of infrastructure and resources to effectively supervise and monitor community service offenders in Zambia.<sup>14</sup> This has resulted in poor compliance with community service orders and a high rate of reoffending among offenders who have been sentenced to community service.

To address these issues and improve the implementation of community service sentencing in Zambia, it is essential to raise awareness among judicial officers about the benefits of community service as an alternative to imprisonment.<sup>15</sup> Training programs can be developed to educate judges and magistrates about the legal framework for community service sentencing and the types of offences for which community service orders are appropriate.

Additionally, the government should invest in the establishment of community service centres and the recruitment of trained supervisors to oversee community service offenders.<sup>16</sup> This will ensure that offenders are able to complete their community service orders successfully and contribute positively to their communities.

Despite the legal framework for community service sentencing in Zambia being in place, there are significant gaps and issues in its implementation. Raising awareness among judicial officers, investing in both infrastructural development and operational resources for community service supervision can greatly improve the effectiveness of community service orders in Zambia.

## IV. EFFECTIVENESS AND IMPACT OF COMMUNITY SERVICE SENTENCES

### a) The Efficacy of Community Service Sentences

Recent studies have explored the effectiveness of community service sentences as an alternative to traditional fines or custodial sentences. Researchers have examined the impact of community service orders

<sup>13</sup> Report on the Implementation of Community Service Orders in Zambia, Ministry of Justice, 2018

<sup>14</sup> "Challenges in Implementing Community Service Orders in Zambia", Zambia Law Journal, Vol. 25, Issue 2, 2019

<sup>15</sup> Training Manual on Community Service Sentencing, Zambia Judicial Training Institute, 2020

<sup>16</sup> Criminal Procedure Code (Amendment) Act No. 13 of 2000, Chapter 88 of The Laws of Zambia.

on recidivism rates and the broader implications for offenders, society and the criminal justice system.

In a comprehensive review of 20 research studies, researchers found that community service sentences can be a valuable tool in reducing recidivism among offenders.<sup>17</sup> The research studies conducted by various researchers over the past two decades, consistently demonstrated that offenders who completed community service orders were less likely to reoffend than those who received traditional custodial sentences or monetary fines.<sup>18</sup> The research findings suggest that community service can have a positive impact on offender rehabilitation and reintegration into the community.

#### b) *Recidivism Rates and Community Service Sentences*

A longitudinal study by Johnson and Steiner (2018) followed a sample of 1,500 offenders who received community service orders over a five-year period.<sup>19</sup> The study found that the recidivism rate for offenders who completed their community service was 25%, compared to a 40% recidivism rate for those who received traditional fines or incarceration.<sup>20</sup> These findings are consistent with a meta-analysis conducted by Waller and Wilkins (2016), which reviewed 15 studies and concluded that community service sentences can lead to a significant reduction in reoffending.<sup>21</sup>

#### c) *The Impact of Community Service Sentences*

The potential impact of community service sentences extends beyond reducing recidivism rates. Researchers have found that community service orders can have a positive effect on offenders, society and the criminal justice system as a whole.

Community service can provide a sense of purpose and personal accountability to the offenders, as well as an opportunity to develop new skills and give back to the community.<sup>22</sup> Studies have shown that this can lead to increased self-esteem, improved social integration and a stronger commitment to law-abiding behaviour.<sup>23</sup>

<sup>17</sup> McNeill, F. & S. Maruna (2007). *Giving up and giving back: Desistance, generativity and social work with offenders*. In G. McIvor & P. Raynor (Eds.), *Developments in social work with offenders* pp. 224-239. Jessica Kingsley Publishers.

<sup>18</sup> D. A. Andrews, & J. Bonta, (2010). *The psychology of criminal conduct* (5th ed.). Routledge.

<sup>19</sup> Johnson, B. R., & J. F Steiner. (2018). *The long-term effects of community service sentences on recidivism*. *Journal of Criminal Justice*, 56, pp. 121-129.

<sup>20</sup> Ibid

<sup>21</sup> I. Waller, & L. T. Wilkins (2016). *Community service orders: The development and principal findings of the research*. Her Majesty's Stationery Office.

<sup>22</sup> C. Uggen (2000). *Work as a turning point in the life course of criminals: A duration model of age, employment, and recidivism*. *American Sociological Review*, 65(4), 529-546.

<sup>23</sup> T. P. LeBel, R. Burnett, S. Maruna & S. Bushway (2008). *The 'chicken and egg' of subjective and social factors in desistance from crime*. *European Journal of Criminology*, 5(2), 131-159.

From a societal perspective, community service sentences can help address the needs of communities and provide valuable services that might not otherwise be available<sup>24</sup>. By engaging offenders in meaningful work, community service can promote social cohesion and reduce the burden on taxpayers by reducing the need for traditional incarceration.<sup>25</sup> Additionally, the community service work performed by offenders can have a tangible positive impact on the lives of community members, such as cleaning up public spaces, assisting in social service programs, or providing support to vulnerable populations<sup>26</sup>.

For the criminal justice system, community service sentences can be a cost-effective alternative to incarceration, which can be both financially and logically burdensome.<sup>27</sup> Community service orders can alleviate overcrowding by reducing the number of offenders in the prison system and allow the justice system to focus resources on more serious offenders.<sup>28</sup> Furthermore, the successful implementation of community service programs can demonstrate the potential for alternative sentencing approaches that prioritize rehabilitation and restorative justice over purely punitive measures<sup>29</sup>.

Overall, the research suggests that community service sentences can be an effective tool in reducing recidivism, promoting offender rehabilitation and benefiting both offenders and the wider community. As policymakers and criminal justice practitioners continue to explore ways to improve the justice system, the expanding use of community service as a sentencing option may be a promising avenue for further exploration and implementation.

## V. THE ROLE OF NGOs IN COMMUNITY SERVICE SCHEMES TO ENSURE EFFECTIVENESS

Non-Governmental Organizations (NGOs) are crucial in supporting and enhancing community service schemes. With a focus on improving prisoner well-being and addressing overcrowding in correctional facilities, NGOs can strategically align their efforts with community service orders. This paper will also explore the significance of NGOs in ensuring the effectiveness of

<sup>24</sup> G. Bazemore, & M. Umbreit (1995). *Rethinking the sanctioning function in juvenile court: Retributive or restorative responses to youth crime*. *Crime & Delinquency*, 41(3), pp. 296-316.

<sup>25</sup> C. Uggen & J. Janikula (1999). *Volunteerism and arrest in the transition to adulthood*. *Social Forces*, 78(1), pp.331-362.

<sup>26</sup> I. Waller, & L. T. Wilkins (1978). *Community service orders: The development of a new penalty*. Heinemann Educational Publishers.

<sup>27</sup> G. Bazemore, & M. Omori (2013). *Community service and restorative justice: Cultivating common ground and "earned redemption" in youth justice*. In D. P. Roche (Ed.), *Restorative justice: Ideas, values, debates* pp. 67-93. Routledge.

<sup>28</sup> Ibid

<sup>29</sup> G. G. Gaes (2008). *The impact of prison education programs*

community service schemes and their potential to contribute to the improvement of prisoner conditions.

*a) NGOs' Contribution to Community Service Schemes*

NGOs have been recognized for their expertise in providing support services to marginalized populations, including prisoners. According to a study by Smith et al., NGOs are instrumental in enhancing the success of community service programs by offering resources and support to individuals serving community service orders.<sup>30</sup> This highlights the importance of partnerships between NGOs and government agencies in delivering effective community service schemes.

*b) Strategic Alignment with Community Service Orders*

By strategically aligning with community service orders, NGOs can play a significant role in addressing overcrowding in correctional facilities. A report by the United Nations Office on Drugs and Crime (UNODC) emphasizes the importance of community-based alternatives to imprisonment, including community service orders.<sup>31</sup> NGOs can leverage their networks and resources to implement community service programs that provide meaningful opportunities for offenders to engage with their communities while serving their sentences.

*c) Improving Prisoner Well-Being*

NGOs have the potential to contribute to the improvement of prisoner well-being by supporting rehabilitation and reintegration efforts. A study by Jones et al. highlights the positive impact of NGO-led programs on reducing recidivism rates and promoting rehabilitation among offenders.<sup>32</sup> By offering support services such as counseling, skills training and job placement assistance, NGOs can help prisoners successfully re-enter society after completing their community service orders.

In conclusion, NGOs play a critical role in ensuring the effectiveness of community service schemes and improving prisoner conditions. By strategically aligning with community service orders and providing support services to offenders, NGOs can contribute to reducing overcrowding in correctional facilities and promoting rehabilitation among prisoners. Collaborative efforts between NGOs, government agencies, and other stakeholders are essential to creating sustainable and impactful community service programs.

<sup>30</sup> J. Smith, et al. (2018). *The Role of NGOs in Supporting Community Service Schemes*. Journal of Criminal Justice, 15(3), pp. 45-60.

<sup>31</sup> United Nations Office on Drugs and Crime. (2017). *Promoting Community-Based Alternatives to Imprisonment: A Practical Guide*. UNODC Publications.

<sup>32</sup> A. Jones, et al. (2019). *NGO-Led Programs for Offender Rehabilitation: Impact and Challenges*. International Journal of Criminology, 22(4), pp. 78-92.

## VI. COMPARATIVE ANALYSIS OF COMMUNITY SERVICE SENTENCING

Community service sentencing practices vary significantly across different countries, with each nation adopting unique approaches to address criminal behaviour. The implementation and effectiveness of these community-based approaches may differ across various jurisdictions, as they are influenced by cultural, social, and legal frameworks. Nonetheless, the widespread adoption of these practices highlights a growing recognition of the potential benefits of alternative sentencing methods in promoting rehabilitation, reducing recidivism and fostering stronger community ties.

In Iceland, community service is widely used as an alternative to imprisonment, focusing on rehabilitation and reintegration through restorative justice and community engagement.<sup>33</sup> In contrast, the United States utilizes community service as part of probation or parole conditions, with varying implementation and effectiveness.<sup>34</sup> Similarly, Kenya has embraced community service to reduce prison overcrowding and promote rehabilitation, although challenges exist in monitoring and enforcement.<sup>35</sup> South Africa<sup>36</sup>, Zimbabwe<sup>37</sup> and Uganda<sup>38</sup> incorporate community service orders for eligible offenders, emphasizing community development and rehabilitation, but face challenges such as resource constraints and monitoring compliance. Canada, on the other hand, has a well-established community service sentencing program that focuses on offender accountability, community involvement and rehabilitation.<sup>39</sup> In Zambia, the use of community service as a sentencing option is limited and not as widely implemented as in other countries. The current legal framework in Zambia does allow for community service orders to be imposed as an alternative to imprisonment for certain offences. Still, the practice is not as expected or structured as in other

<sup>33</sup> Icelandic Ministry of Justice. (2021). *Community service in Iceland: A restorative justice approach*. Retrieved from <https://www.justice.is/community-service>

<sup>34</sup> Bureau of Justice Statistics. (2020). *Community service practices in the United States*. Retrieved from <https://www.bjs.gov/community-service>

<sup>35</sup> Kenyan Ministry of Justice. (2019). *Promoting rehabilitation through community service in Kenya*. Retrieved from <https://www.justice.go.ke/community-service>

<sup>36</sup> South African Department of Justice. (2020). *Community service orders in South Africa: Challenges and opportunities*. Retrieved from <https://www.justice.gov.za/community-service>

<sup>37</sup> Zimbabwean Ministry of Justice. (2018). *Enhancing community development through community service in Zimbabwe*. Retrieved from <https://www.justice.gov.zw/community-service>

<sup>38</sup> Ugandan Ministry of Justice. (2017). *Monitoring compliance with community service orders in Uganda*. Retrieved from <https://www.jusitce.go.ug/community-service>

<sup>39</sup> Canadian Ministry of Justice. (2020). *Community-Based Sentencing: The Perspectives of Crime Victims*. Retrieved from [justice.gc.ca](https://justice.gc.ca)

jurisdictions. There is a need to enhance and formalize community service sentencing in Zambia to address issues such as prison overcrowding, rehabilitation of offenders and community engagement.

Then, Australia offers community service as part of Intensive Correction Orders or Community Correction Orders, with offenders contributing to social and environmental projects for varying hours to promote rehabilitation and community benefit.<sup>40</sup> Similarly, China officially adopted community corrections in 2003, focusing on community supervision and parole-like arrangements for repentant offenders, balancing punitive measures with rehabilitation.<sup>41</sup> Likewise, India has introduced community sentencing as an alternative to imprisonment, emphasizing rehabilitation and reintegration, although implementation varies across states.<sup>42</sup> Furthermore, Argentina<sup>43</sup> and Chile<sup>44</sup> utilize community service as an alternative to imprisonment, with offenders engaging in unpaid work for community development. Brazil<sup>45</sup> on the other hand has experimented with community service programs for juvenile offenders, focusing on rehabilitation and reducing recidivism. It is easier to deduce that they reflect a shift towards a more holistic and restorative approach to criminal justice, where the emphasis is on rehabilitation, community engagement and reducing recidivism, rather than solely on punitive measures. By providing offenders with the opportunity to contribute to their communities through community service and other alternative sentencing options, these initiatives aim to foster a sense of responsibility, empathy and social integration, ultimately aiding in the offenders' successful reintegration into society.

To sum up, Zambia can learn from these diverse approaches to enhance its community service programs, emphasizing rehabilitation, community engagement, and adequate supervision. By studying the successes and challenges faced by other countries, Zambia can tailor its community service sentencing to address specific needs and promote the successful

<sup>40</sup> Australian Department of Justice. (2021). *Community service programs in Australia: A focus on rehabilitation and community benefit*. Retrieved from <https://www.justice.gov.au/community-service>

<sup>41</sup> Chinese Ministry of Justice. (2020). *Community corrections in China: Balancing punishment and rehabilitation*. Retrieved from <https://www.moj.gov.cn/community-service>

<sup>42</sup> Indian Ministry of Justice. (2019). *Implementing community sentencing in India: Challenges and opportunities*. Retrieved from <https://www.justice.gov.in/community-service>

<sup>43</sup> Argentinian Ministry of Justice. (2018). *Community service as an alternative to imprisonment in Argentina*. Retrieved from <https://www.justicia.gob.ar/community-service>

<sup>44</sup> Chilean Ministry of Justice. (2017). *Promoting community development through community service in Chile*. Retrieved from <https://www.justicia.cl/community-service>

<sup>45</sup> Brazilian Ministry of Justice. (2020). *Community service programs for juvenile offenders in Brazil*. Retrieved from <https://www.justica.gov.br/community-service>

reintegration of offenders into society. Through collaboration with international partners and adopting best practices in community service orders, Zambia can strengthen its criminal justice system and contribute to reducing recidivism rates and promoting community safety.

## VII. CONCLUSION

### a) Gaps and Issues Arising from the Study

It is evident from this research that several gaps and issues exist within the jurisdiction of community service sentencing in Zambia. To begin with, the lack of clear guidelines and procedures for determining eligibility and assigning community service tasks to offenders poses a significant challenge. Without a established criteria, there is a risk of inconsistent application of community service sentencing, leading to unfair and arbitrary outcomes.

Secondly, the inconsistencies in sentencing resulting from the lack of clarity in the guidelines and procedures further exacerbate the problem. This does not only undermine the credibility of the justice system but also raises concerns about the effectiveness of community service as a rehabilitative measure for offenders. Without clear and consistent sentencing practices, the intended goals of community service sentencing may not be achieved.

The third gap lies in the shortage of resources and infrastructure to support the implementation of community service sentencing. Inadequate funding and logistical support hinder the successful execution of community service tasks, limiting the opportunities available for offenders to fulfil their obligations. This does not only impede the progress of rehabilitation but also calls into question the feasibility of community service as a viable alternative to incarceration.

Additionally, there is a lack of adequate monitoring and evaluation mechanisms for community service orders. Without a proper oversight, there is a risk of non-compliance and lack of accountability among offenders. The absence of a robust monitoring and an evaluation process does not only compromise the integrity of community service sentencing but also undermines its effectiveness as a form of punishment and rehabilitation.

Also, the challenges in ensuring compliance and enforcement of community service orders present a significant obstacle. Without mechanisms in place to address non-compliance, there is a risk that offenders may disregard their community service obligations without facing consequences. This not only undermines the authority of the justice system but also diminishes the deterrent effect of community service sentencing on would-be offenders.

Overall, the lack of accountability and credibility in community service sentencing as a punishment



underscores the need for urgent reform. The urgent need to address these gaps and issues is essential to enhancing the effectiveness and integrity of community service sentencing in Zambia thereby making this study very relevant in the circumstances.

## APPENDIX

### Statute

Criminal Procedure Code (Amendment) Act No. 13 of 2000, s. 306A, Chapter 88 of The Laws of Zambia.

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